

**Domain / account holder**

|                             |
|-----------------------------|
| _____                       |
| Organisation / Company name |
| _____                       |
| First name & Surname        |
| _____                       |
| Street address              |
| _____                       |
| Postal code & city          |

**Cancellation of hosting and domain services**

Hereby I cancel my service agreement with MandoraWeb covering following services:

Server plan with username \_\_\_\_\_

and domain service for \_\_\_\_\_

Technical deactivation of services shall be executed:

- immediately (standard, according to terms and conditions)
- on \_\_\_\_\_ (Date) (handling fee dep. on expenditure of time)

Domain name shall be

- closed (standard, according to terms and conditions)  
Given that the domain is under the management of MandoraWeb and a close is possible from the registry's side. I am aware, that all my rights on the mentioned domain name(s) cease finally.
- transferred to following registrar: \_\_\_\_\_  
(handling fee dep. on expenditure of time, plus any possibly charged registry fees)  
I hereby request the acknowledgement of MandoraWeb for domain transfer exclusively to the mentioned registrar. If there exist any unsettled payment obligations for my service agreement, acknowledgement for domain transfer shall not be provided by MandoraWeb. If MandoraWeb does not receive any transfer request by my new registrar within 30 days, the mentioned domain name(s) shall be returned to the responsible registry or, if this is not possible, be closed and thus be available for registration by anyone.

Reason for cancellation (optional): \_\_\_\_\_

As holder I declare, that I will not ask for payback of any invoiced amounts. MandoraWeb shall be hereby free from any liability and duties regarding above mentioned services. All rights and duties concerning this service agreement shall be valid until the end of this agreement. I understand and accept and the terms and conditions of MandoraWeb (<http://www.mandoraweb.de/en/terms-and-conditions/>), the acceptable use policy as well as the price list shown at <http://www.mandoraweb.de> In case of handwritten crossings and / or additions this document shall not be deemed a valid cancellation. Please send a confirmation note concerning this cancellation to my email address specified in CustomerCenter.

\_\_\_\_\_

Date

\_\_\_\_\_

signature / company seal

\_\_\_\_\_

First name and surname of signee

**Please submit the signed form attached to a support request in CustomerCenter  
<https://service.mandoraweb.de> | Item Support | Request Support**